

561-208-3744 www.StellasEMS.com State Licensed Residential Contractor CRC13311220



We are so sorry to hear about the disaster that has struck you. Our hearts go out to you and your family during this difficult time. Not only are we here to help you minimize the damage, but we are here to fill you in on things you may not know. You may never have been here before, but we have.

## **BE PROACTIVE**

# WHY YOU NEED A TARP

As a homeowner, you have an obligation to mitigate losses after a storm hits. Your priority is to prevent further damage. A roof tarp is the first step towards recovery. It will keep the rain out while allowing your insurance provider the opportunity to inspect if they choose to.

### ACT QUICKLY

# THE TARP IS TEMPORARY FIX

The Roof Tarp is only a temporary solution. Reach out to your insurance adjuster ASAP about the timing of your payment and amount of benefit. Then find a roofer to make arrangement for repair or replacement right away.

#### **BE COMMUNICATIVE**

## **KEEP US IN THE LOOP**

Let Us Know how your claim processing is going.

Insurance claims take time. We ask that you don't forget about us as you process your claim. Let us know if you if you have an attorney or public adjuster.

# WHY USE STELLA

Assisting Homeowners recover from the damage hurricanes cause is our expertise. Our team has installed over 1000 tarps. We Bill Insurance Directly. With NO UPFRONT COST to the homeowner.

## TIPS RECORD THE DAMAGE

Take Photos of the damage right after the hurricane and while your claim is being processed. You may notice additional and supplementary damage in the days and weeks following the storm.

### **GET PROFESSIONAL HELP**

If your insurance company is dropping the ball, we may be able to refer a public adjuster to you. The Insurance adjuster prioritizes the insurance company's best interest. A Public Adjuster is an independent insurance professional who works for the homeowners best interest.